

Coleman Health Clinic

Phone Information

Appt Line: 382-5137 or 382-5386

Civilian prefix: 0621-779-

Military prefix 382-

Emergency: 116

German Ambulance (DRK):
99-19222

Coleman Health Clinic Policies:

- **100% ID card check** in effect for all services.
- **A sick call slip** (DD Form 689) must be signed by the soldier's unit representative. The clinic does not provide sick slips.
- **Sick Call-** Conducted by appointment. A unit representative may call between 0700 and 0900 to make a same day appointment.
- **Routine appointments** may be booked by a patient any time after 0900.
- **Canceling appointments-**Patients should cancel a minimum of 2 hours (preferably 24 hours) before the appointment by calling the clinic receptionist. The soldier's chain of command will be notified when patients do not keep appointments.
- **Heidelberg Hospital shuttle bus schedule:**

<u>CHC</u>	<u>Hosp</u>	<u>CHC</u>
0815	0910	1115
1115	1210	1305
1305	1420	1500

Coleman Health Clinic



2002 Guide

*Services available,
and directory for care
during regular duty
hours.*

Clinic Hours

- Mon-Tue-Wed-Fri
0830-1600
- Thurs- 1300-1600

No appointments scheduled during
SGT's time training
Thurs 0830-1300 or during
Lunch 1200-1300 daily.

Urgent/emergency walk-in's
will always be seen and
evaluated.

EMERGENCY

The clinic does not have an
ambulance service. If you
have a life or limb threatening
emergency, dial **117** for a
German ambulance.

If you need care after hours go
to the Heidelberg Hospital
emergency room or to the
Mannheim Klinikum.

Clinic Staff

The clinic is routinely staffed by
a Board Certified Family
Physician, a General Medical
Officer or Physician Assistant, a
Registered Nurse, a Licensed
Practical Nurse, and several
highly trained medics and
medical technicians. The clinic
offers primary care services,
including OB prenatal care up to
36 weeks. Heidelberg
MEDDAC provides OB care
after 36 weeks and specialty
services, such as Orthopedics.

**The Coleman Health
Clinic cares for Active
Duty personnel ONLY.**

Services Provided

Reception Desk: Schedules
appointments and referrals to other
military facilities and consults.

Medical Records: Patients must pick up
their medical record prior to any
appointment or procedure.

Pharmacy: Fills prescriptions written by
credentialed USAREUR providers.

Laboratory: Draws and collects samples
for analysis. Many samples must be sent
to Heidelberg or Landstuhl for analysis.

Physical Exams: M-T-F 0830-1100 Part
I appointments.
1300-1600 call for appointments
Conducts part I of all periodic, military
school, chapter, ETS, retirement, and
flight physicals. Part II physicals are
scheduled once all tests are completed
and data is available.

Chief Nurse and Triage NCO:
Determines urgency of care needed for
walk-in patients and fills appointments
accordingly.

Immunizations and In/Out processing:
Administers immunizations on a walk-in
basis. No PPD's given on Thursdays
since a reading is required after 48-72
hours. All patients receiving injections
will be required to wait 20 minutes
before leaving the clinic to be observed
for adverse reactions.